

MANAGE SAFETY, HEALTH, ENVIRONMENT & QUALITY

ABOUT SmartSURE™

SmartSURE™ supports a company's Safety, Health, Environment and Quality (SHEQ) management system by providing simple effective tools for reporting and investigating incidents, monitoring corrective actions and communicating learning points across the organisation.

CONSOLIDATE

SmartSURE™ consolidates SHEQ documentation that is dispersed across various departments, locked away in inaccessible filing systems and in e-mail.

TRACKING

SmartSURE™ tracks and monitors the status of incident reports, investigations and corrective actions, ensuring follow up on all tasks.

PRODUCTIVITY

SmartSURE™ saves you large amounts of time spent manually collecting and collating data to measure and improve performance

EASY TO SUPPORT

SmartSURE™ is a robust proven system based on Microsoft Technologies

The problem

The environment in which businesses operate today, presents management with many challenges. Customers demand high quality products at competitive prices; employees demand a safe and healthy workplace; while society demands that companies operate responsibly, without harming the environment.

Failure to meet with these demands can have a serious impact on a company's profitability and long-term sustainability. Most companies know all too well the cost of incidents and quality non-conformances. These include production losses, covering the job function of an absent employee, medical costs, clean-up operations, costs of reworking unsuitable product, rising insurance costs or the result of legal actions or litigation.

The Solution

Comprehensive management systems are required to manage safety, health, environment and quality (SHEQ), ensure compliance and drive continuous improvement in these areas.

SmartSURE™ provides a single point for capturing, reviewing and reporting all SHEQ-related information in your business and offers a powerful set of tools to support your management system.

SHEQ Management System



SmartSURE™ Capabilities:

SmartSURE™ supports the following key activities that form the bases of all management systems:

- managing tasks/actions from initiation through to completion
- recording and investigating incidents and non-conformances
- risk assessments
- job observations and behavioural based safety
- scheduling regular tasks and inspections, recording any deviations and corrective actions
- management reports & KPI's to measure performance and identify problem areas

Manage Safety Equipment

SmartSURE™ allows you to manage a database of equipment (e.g. laboratory equipment, safety equipment). Tasks and inspections can be linked to items of equipment allowing you to keep a complete record of regular inspections and repairs for an item of equipment over a period of time. Checklists for audits/inspections can be defined in the system and attached to items of equipment or specific areas.

Incident and Non-Conformance Management

Managing near-misses, incidents and non-conformances is essential in order to identify learning points and put corrective actions in place to prevent such incidents occurring again. SmartSURE™ provides a highly flexible set of tools for reporting and investigating a wide range of incidents including safety, health, environment, quality, production and security.

SmartSURE™ includes rich functionality for analysing the root causes of an incident and identifying solutions that address these underlying issues. Integration with SmartSURE's task manager ensures that corrective and preventative actions are tracked and managed through to completion.

SmartSURE™ makes extensive use of communication throughout the incident review process ensuring that all involved parties are kept up to date on the progress of the incident and allowing you to share knowledge and learning points from your investigation.

Monitor Tasks and Corrective Actions

SmartSURE™ provides user-friendly tools to track and manage all SHEQ-related activities/tasks ranging from statutory inspections to tasks arising from safety meetings or corrective actions arising from incident investigations.

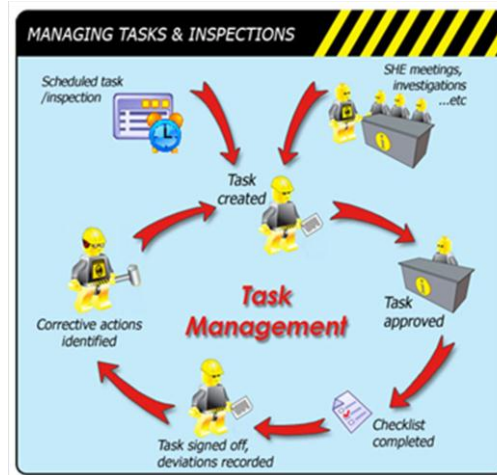
If required, tasks can go through a formal approval process before being executed. The progress of all tasks can be monitored, overdue items easily identified and escalated in priority if required.

If certain tasks or inspections need to be conducted on a regular basis, these can be scheduled in SmartSURE™. Users are automatically reminded when these tasks are due and checklists can be generated by the system.

On completion, a record of what was done is captured and retained, any deviations are recorded and corrective actions raised.

Part of OpSUITE™

SmartSURE™ forms part of ApplyIT Operations Suite. Common elements in safety and operational processes are utilised between SmartSURE™ and all the other modules. For many companies SmartSURE™ is a good starting point before implementing the other modules.



Benefits

SmartSURE™ forms a critical element in a SHEQ management system. Companies implementing the solution benefit in many ways including:

- Reduced incidents and accidents
- Reduced non-conformances and improved quality
- Sustaining a continuous improvement process
- Reduced waste and loss
- Improved productivity
- Performance visibility and tracking
- Conformance to ISO9000, ISO14000, ISO18000, OHSAS, as well as many other quality management standards

Total Operations Insight

ApplyIT has been improving operations performance in mining and manufacturing companies for over a decade using innovative technology solutions that are based on industry insights. Our exemplary track record has resulted in some of the largest (and also the smallest) mining and manufacturing companies adopting the OpSUITE™ solutions.

SmartSURE™ is a practical and innovative addition to our suite of leading solutions for the mining, manufacturing and energy sectors.

INTEGRATION

SmartSURE™ is integrated with leading document management solutions allowing you to manage the relationships between documents and physical equipment, incidents, quality and other SHEQ items.

Medical records, photographs, diagrams and work instructions can be linked to employees, actions, incident investigations etc. in SmartSURE™